GENERATION FUTURE

FLOORMATE

ENGLISH	GB
FRANÇAIS	FR
DEUTSCH	DE
ITALIANO	IT
ESPANOL	ES
PORTUGUÊS	PT
VLAAMS/NEDERLANDS	BE/NL
CESKY	CZ
POLSKI	PL
RUSSIAN	RU
GREEK	GR
عربي	AR

USER INSTRUCTIONS

GB

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Important Safeguards!

When using an electrical appliance, always follow basic precautions, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

Warning: To reduce the risk of fire, electrical shock, or injury:

- Use indoors only.
- Use only on surfaces moistened by the cleaning process or small spills. Do not immerse product.
- For use on bare floors. Not for use on carpets or wooden floors.
- This product is double insulated and must not be earthed.
- IMPORTANT: The wires in the power cord are coloured in accordance with the following code: Blue - Neutral Brown - Live
- 13 AMP FUSED PLUG ON UK MODELS ONLY.
- Connect only to an electricity supply at the voltage shown on the cleaner rating label.
- If the supply cord is damaged, it must be replaced by a Hoover authorised Service Engineer in order to avoid a safety hazard.
- Close supervision is necessary when any appliance is used near children. Do not allow cleaner to be used as a toy or to run unattended at any time.
- Keep hair, loose clothing, fingers, feet and all parts of body away from openings and all moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not pick up or use flammable or combustible materials such as petrol or fine wood sandings or use in areas where present.
- Avoid picking up hard, sharp objects with the cleaner. They may damage the cleaner.
- Do not put any objects into openings. Do not use with any opening blocked; keep free of dust, lint, hair, or anything that may reduce air flow.
- Do not pull or carry by cord, use cord as a handle, close door on cord or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Always switch off and remove the power plug from the electricity supply after use and before cleaning the appliance or attempting user maintenance as described in these instructions.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord. Never handle plug or appliance with wet hands.
- Do not clean over floor electrical outlets.
- Do not use without tanks in place.
- Use extra care when cleaning on stairs. Do not place cleaner on stairs.
- The use of an extension cord is not recommended.
- Keep detergents and other cleaning materials out of children's reach.
- Do not pick up chlorine bleach, pine based cleaners, drain cleaners, or any other toxic material with this appliance.
- When using recommended chemicals with this machine, be certain area is well ventilated.
- Follow manufacturer's instructions for all chemicals used with this machine. Do not exceed recommended mixing ratios.
- Store in a dry place. Do not expose machine to freezing temperatures.
- Do not use cleaner if it is not working as it should, has been dropped, damaged, left outdoors, dropped in water or the plug/cord appears to be faulty or damaged. To avoid safety hazards, the cleaner must only be repaired by a Hoover Service Centre.
- Use cleaner only for its intended use as described in the instructions.

Save these instructions!

©2002

Questions or Concerns?

Hoover wants to quickly resolve any concerns about your cleaner or questions regarding its use.

If you should happen to require assistance during assembly or operation, please call:
Gias Customer Service 08705400600.

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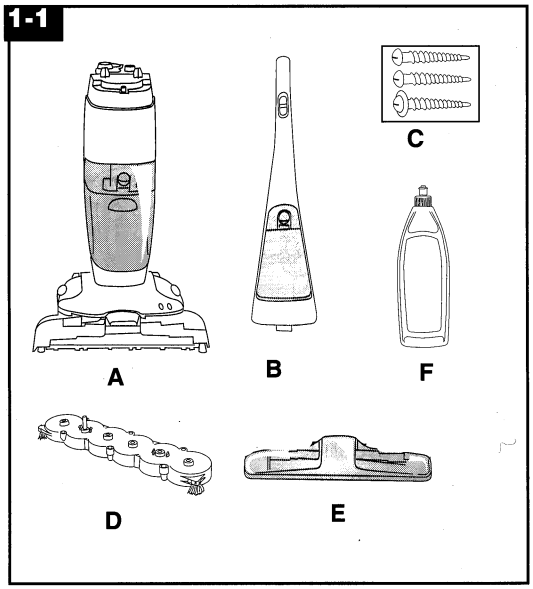
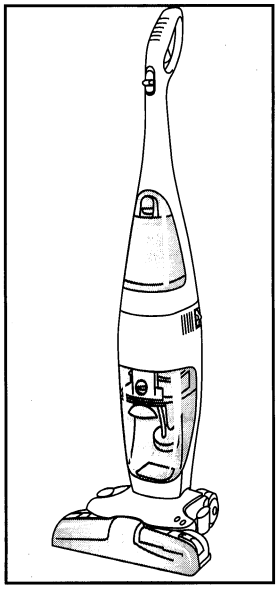
1. Assembly

1-1



Carton contents

A. Hard floor cleaner
B. Upper handle
C. Screw packet (3 screws-1 with washer)
D. Brush block
E. Nozzle
F. Floor cleaning solution

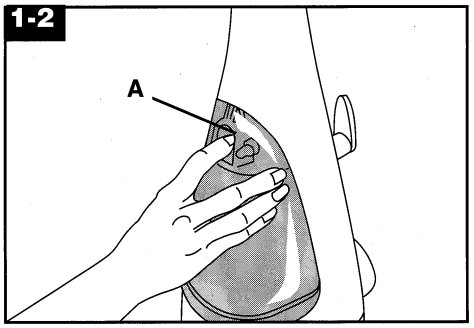


The assembled cleaner will look like this drawing.

This cleaner is intended for household use only.

Assemble handle

1-2



Assemble Handle

Press down on latch (A) and remove clean solution tank from upper handle.

Continued →

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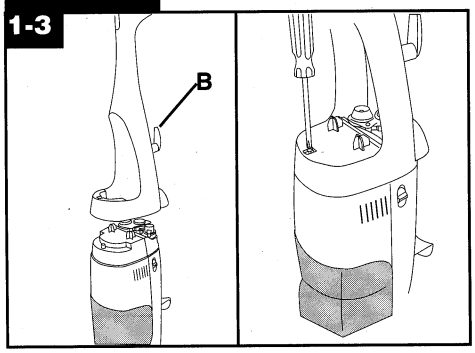
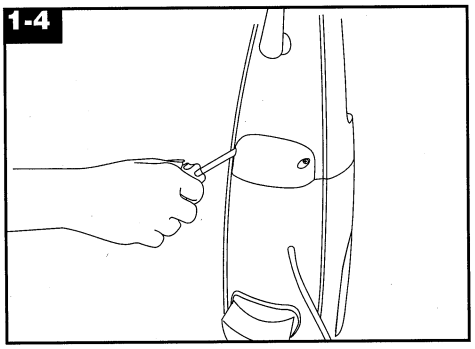
1-3



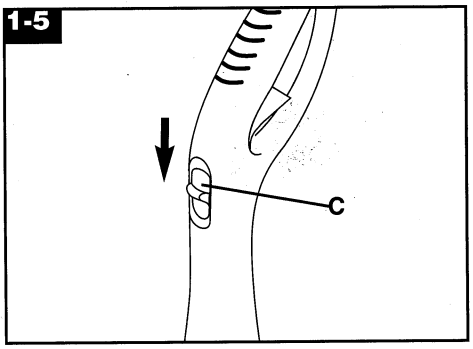
With cord hook (B) to back of cleaner, push upper handle down onto cleaner. Insert screw with washer in front of tank area. Tighten screw with a Phillips screwdriver.

1-4



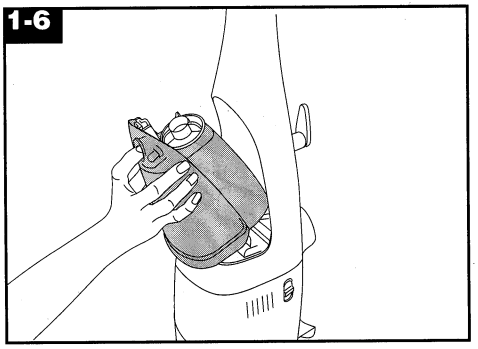
Insert two screws into back of handle as shown. Tighten with a Phillips screwdriver.

1-5



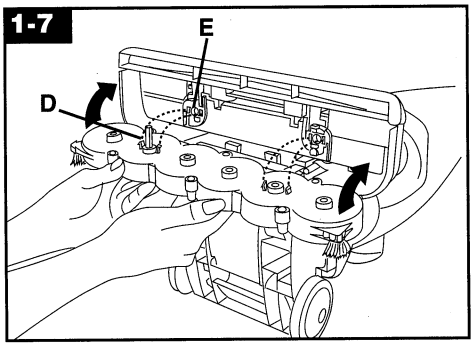
Push brush control switch (C) down to connect switch rod. You will hear a "click" when the switch rod is in place.

1-6



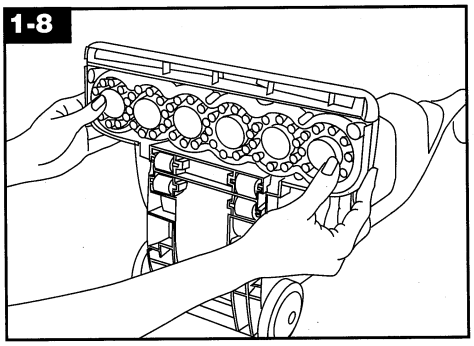
Replace clean solution tank by positioning bottom first. Press latch and snap top portion into place.

1-7



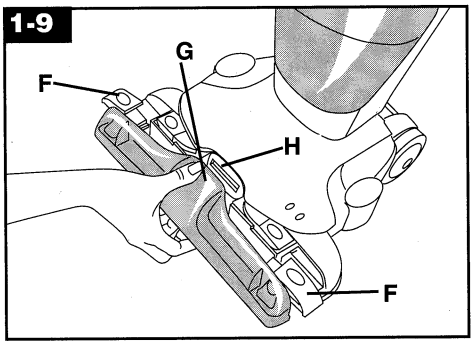
To install brushes, place handle in upright position. Tilt cleaner back so that it rests on the floor.
Align post (D) on brush block with hole (E) on bottom of cleaner. Turn brushes slightly until post fits easily into hole.

1-8



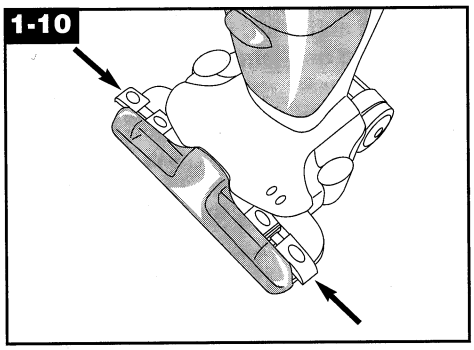
Press brush assembly firmly to snap into place.

1-9



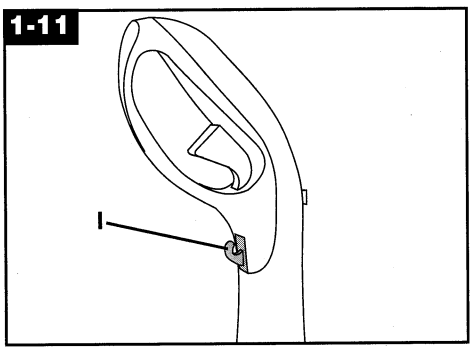
To install nozzle, make sure latches (F) are out.
Align middle section (G) of nozzle with opening (H) on cleaner.
Remove cardboard packing insert from squeegee area on underside of nozzle.

1-10



While holding nozzle in place, slide latches inward to lock in place.

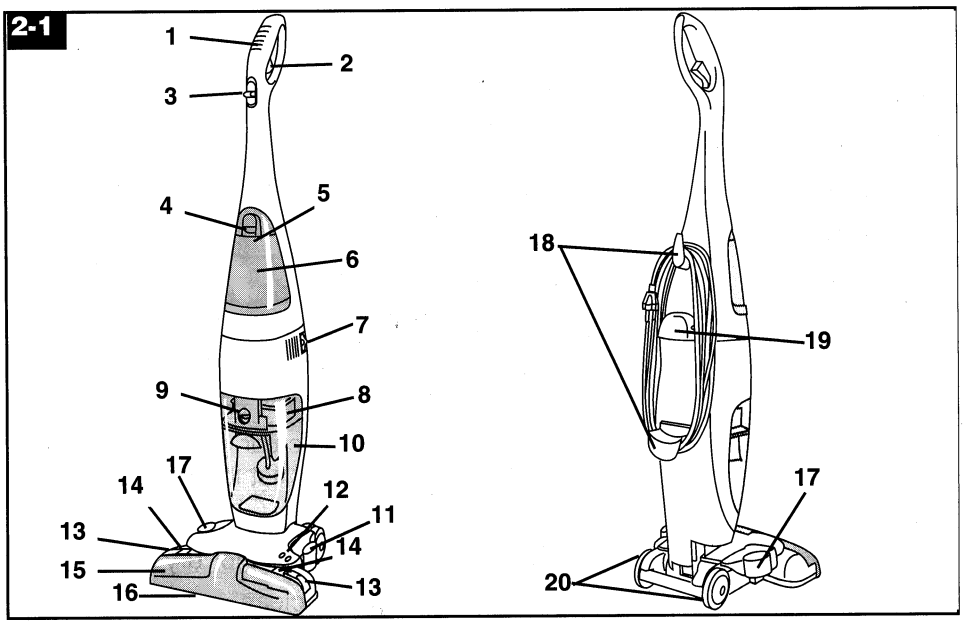
1-11



Cord clip

To help keep the cord out of the way while cleaning, position cord down into cord clip (I), located on the handle.

2. How to use

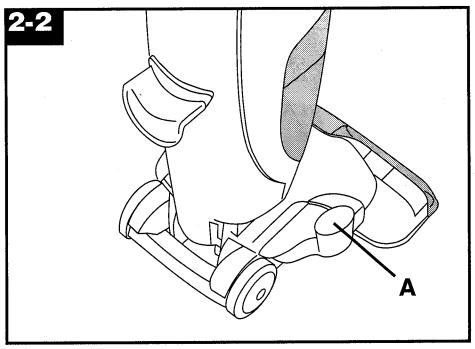


The assembled cleaner will look like this drawing.

1. **Hand grip**
2. **Solution trigger:** squeeze to release clean solution.
3. **Brush control switch:** Turns brushes ON for wet cleaning and OFF for wet pickup and dry vacuuming.
4. **Clean solution tank release**
5. **Clean solution tank cap/ measuring cup**
6. **Clean solution tank**
7. **ON/OFF switch**
8. **Recovery tank lid and filter**
9. **Recovery tank release**
10. **Recovery tank:** Collects dry debris as well as dirty cleaning solution.
11. **Wet/Dry pedal:** Press pedal to change between wet and dry cleaning.
12. **Wet/Dry indicators:** Shows either wet or dry cleaning usage.
13. **Nozzle release buttons:** Release nozzle for easy clean-up.
14. **Brush release buttons:** Remove brushes for easy clean-up.
15. **Nozzle**
16. **Squeegee**
17. **Handle release pedal**
18. **Cord hooks:** Top hook rotates for quick cord release.
19. **Carrying handle**
20. **Soft-tread wheels**

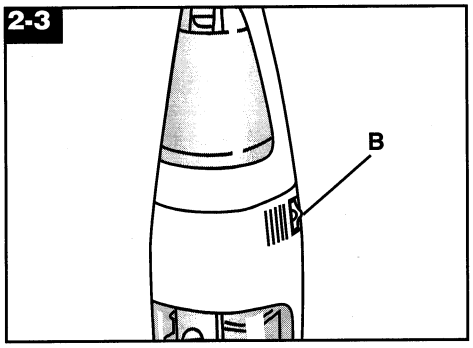
This cleaner is intended for household use only.

Operate cleaner only at voltage specified on data plate on back of cleaner.



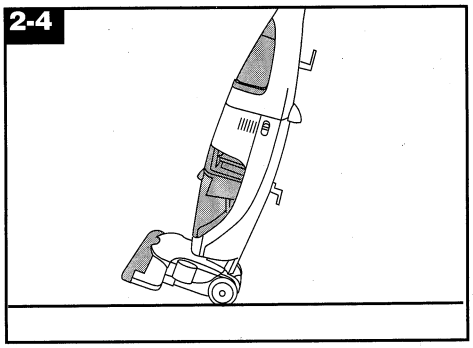
Handle Release Pedal

Step on pedal (A) to lower handle to operating position. Handle does not lock into a single position but "floats" to allow convenient operation.



ON/OFF Switch

Push switch (B) up to turn cleaner on. Push switch down to turn cleaner off.



To transport

To move your cleaner from room to room, put handle in upright position; tilt cleaner back on rear wheels and push forward.

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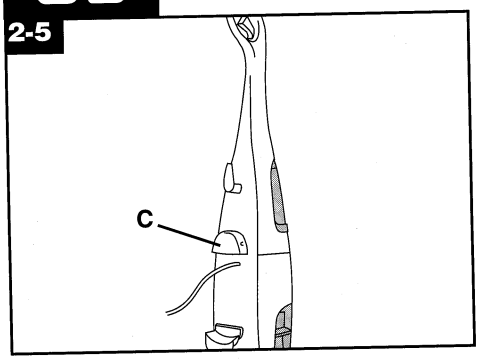
2-5

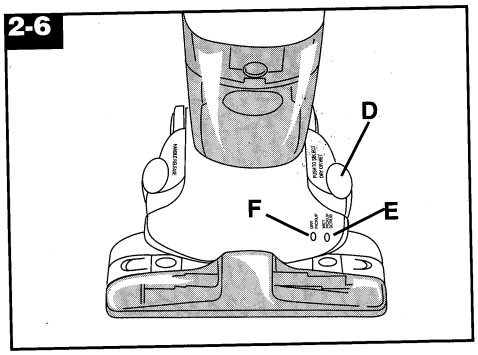


The cleaner may also be lifted using the carrying handle (C) on the back of the cleaner.

General Operation

Your HOOVER FloorMate™ Cleaner can be used to both vacuum dry debris and wet clean non-carpeted floor surfaces such as vinyl, tile and linoleum. **It is not intended for use on carpets, rugs or wooden floors.**

2-6



Wet/Dry pedal and indicators

The wet/dry pedal (D) lowers the nozzle squeegee for wet operation and raises it for picking up dry debris.

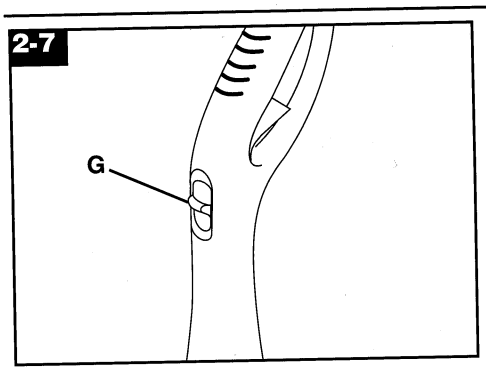
The WET indicator (E) will show red when pedal is set for wet operation.

The DRY indicator (F) will show red when pedal is set for dry vacuuming.

See "How to clean" section for complete cleaner setup instructions.

Step on pedal to choose either the WET or DRY setting.

2-7



Brush Control Switch

The brush control switch (G) turns the brushes on and off.

To wet clean with brushes turned on, push the switch down to the **WET SCRUB** position.

For wet pickup, push the switch up to the WET/DRY PICKUP position. In this position, the brushes will not rotate and are raised off the floor surface.

For dry debris pickup, push the switch up to the WET/DRY PICKUP position.

See "How to clean" section for complete cleaner setup instructions.

The Tanks

Clean Solution Tank (Upper Tank)

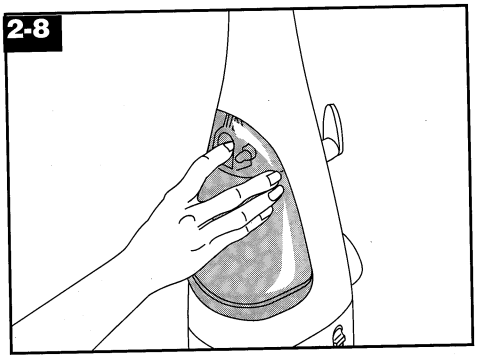
The clean solution tank holds the cleaning solution that is to be dispersed onto the surface to be cleaned.

How to fill

Disconnect cleaner from electrical outlet.

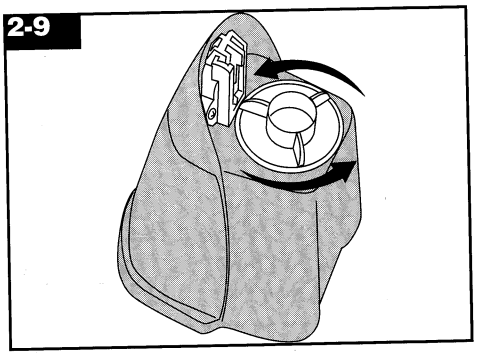
Place cleaner handle in upright, locked position.

2-8



To remove tank, press down on release button and pivot tank forward.

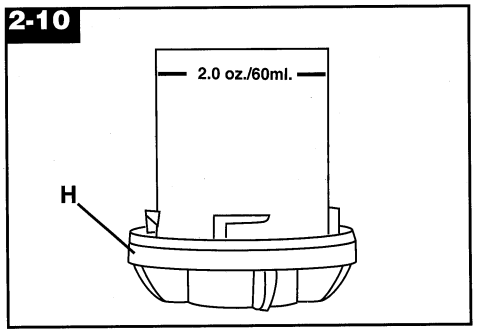
2-9



Carry tank to a sink.

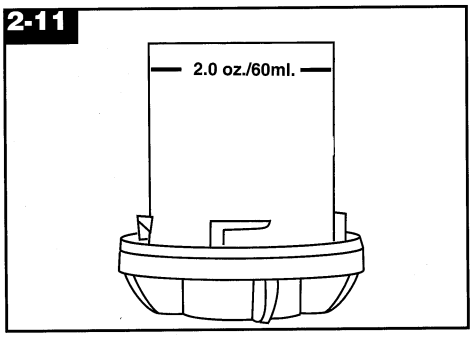
Rotate tank cap counter-clockwise and lift up to remove cap.

2-10



Turn cap (H) upside down to serve as a measuring cup.

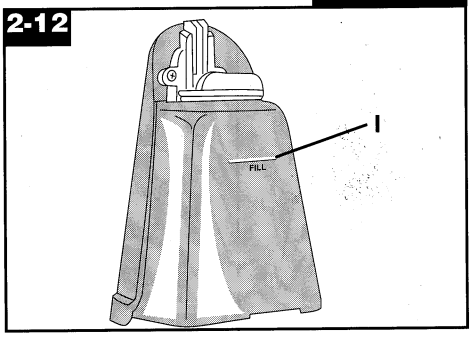
2-11



Using tank cap, measure 60 ml. of cleaning solution.

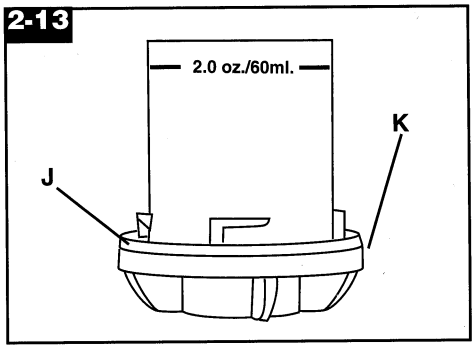
For best results, use **Dettol Direct Floor Cleaner Fresh Fragrance** when cleaning floor surfaces such as vinyl, ceramic and other tiles, and linoleum. **Dettol Direct Floor Cleaner Fresh Fragrance** has been tested and approved for diluted use with 'FloorMate'. If using any other floor cleaning solution, dilute according to solution manufacturer's instructions. Never use more than one tank cap of solution.

2-12



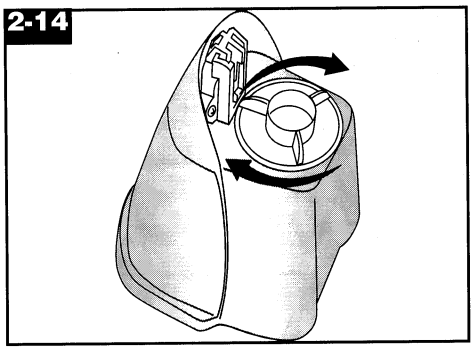
Pour cleaning solution into tank. Fill tank to fill line (I) with warm water.

2-13



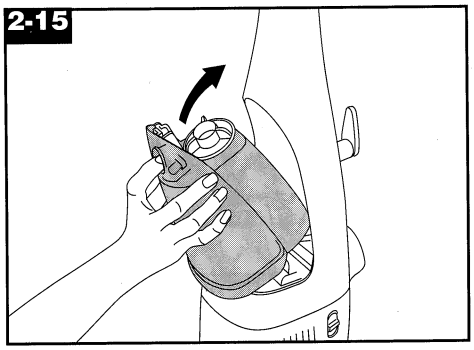
If rubber ring (J) on cap has become dislodged, reposition it with uneven side against ledge (K) as shown.

2-14



Replace cap. Rotate cap clockwise until it locks in place. Cap must be locked in place for proper performance and to prevent leaking.

2-15



Position bottom of tank into cleaner. Press latch and snap tank into place.

Recovery Tank (Lower Tank)

The recovery tank holds both dry debris and dirty cleaning solution that is picked up from the floor surface.

Automatic Shut-Off

An automatic suction shut-off is built into the recovery tank to prevent the tank from overflowing.

When the shut-off activates, the cleaner will not pick up debris and the sound of the motor will change.

There are two reasons the shut-off will activate.

1. Recovery tank is full - Turn the cleaner off and empty the recovery tank.

2. The handle was raised to the upright position while the motor was running - Turn cleaner off. Wait a moment for the shut-off to reset. Turn cleaner on and continue cleaning.

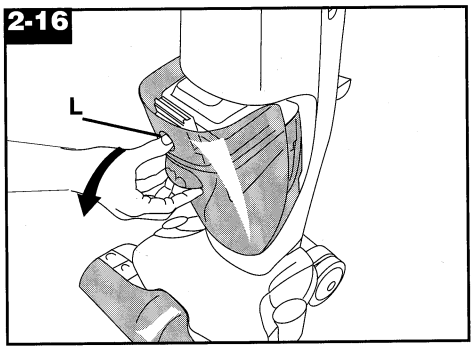
How to Empty

Turn cleaner off and disconnect from electrical outlet.

Although not necessary for satisfactory performance, it is recommended that the recovery tank be emptied after dry vacuuming and before wet operation.

Check the solution tank also. It may need to be refilled at this time.

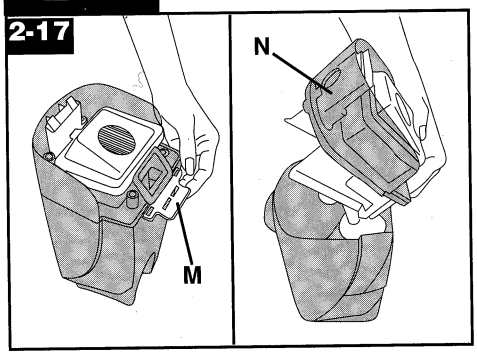
2-16



To remove tank, press down on release button (L) and pivot tank forward.

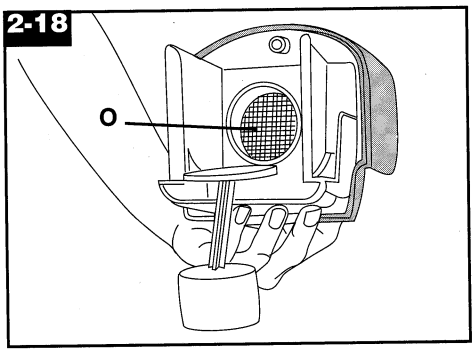
Continued →

2-17



Lift up on tank lid latch (M) and remove the tank lid (N). Empty tank.

2-18

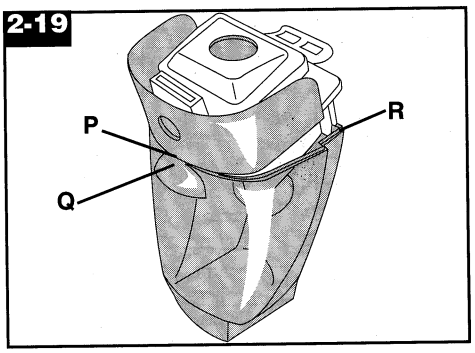


Dry or loose debris will also collect on the filter screen (O) in the tank lid. Remove debris from screen.

The filter screen may also be cleaned by rinsing it under running water.

The tank lid contains a washable, reusable filter. Clean this filter when suction is low or reduced.

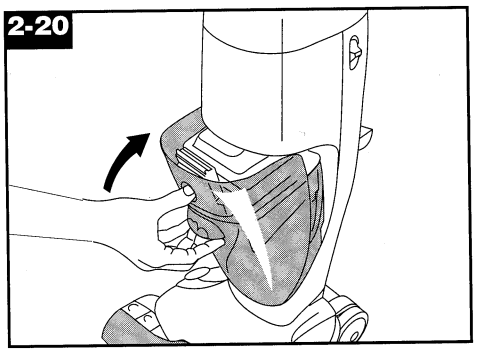
2-19



To replace lid, align tab (P) on lid with hole on front of tank (Q).

Snap latch over tabs (R) on back of tank.

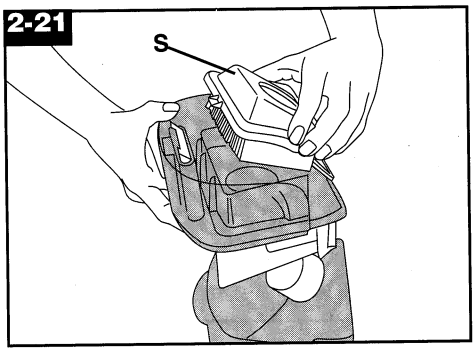
2-20



To replace tank, insert bottom of tank into cleaner and pivot top portion until it is locked in place.

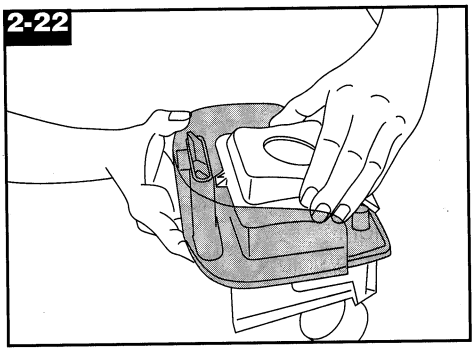
To Clean Filter

2-21



Turn cleaner OFF and disconnect from electrical outlet.
Remove recovery tank and lid (Fig. 2-16 & 2-17). Remove filter lid (S), then remove filter. Remove loose debris from filter by either brushing or tapping the filter. The filter may also be rinsed for additional cleaning. Allow filter to air dry between uses.

2-22



Replace filter lid. Press down firmly to secure the seal.

3. How to clean

Recommended Cleaning Sequence

Use your HOOVER 'FloorMate' Cleaner to:

1. **Dry Vacuum** to remove loose dirt, hair and debris.
2. **Wet Clean** the floor surface. The brushes will provide light agitation to help loosen dirt.
3. **Wet Pickup** reduces drying time of the floor surface.

Follow the chart to set the controls for each cleaning step.

OPERATION	BRUSH CONTROL SWITCH	WET/DRY PEDAL
Dry Vacuuming	"Wet/Dry Pickup" (UP)	Dry Pickup
Wet Cleaning	"Wet Scrub" (DOWN)	Wet Pickup/ Scrub
Wet Pickup	"Wet/Dry Pickup" (UP)	Wet Pickup/ Scrub
See Page 6 Figs. 2-6 and 2-7 for complete instructions on the control switch and pedal.		

To Wet Clean Floor (vinyl, tile, linoleum, etc.)

1. Set cleaner for Dry Vacuuming operation and vacuum floor. (See chart on page 9.)

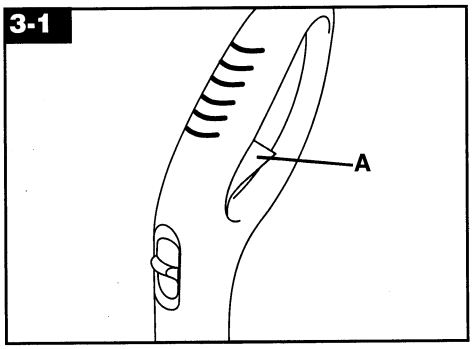
2. Empty Recovery Tank. (Figs. 2-16 through 2-20).

3. Fill solution tank with cleaning solution and water, according to instructions for Figs. 2-8 through 2-12. **Do not use pine or solvent based cleaning solutions in your cleaner. Do not use any type of wax in your cleaner.**

4. Set cleaner controls for "Wet Cleaning" operation. (See chart on page 9.)

5. Dry hands and **plug cleaner into a power socket.**

3-1



6. Step on handle release pedal and lower handle to operating position; turn cleaner ON.

7. To release solution, squeeze trigger (A). Slowly move cleaner forward and backward over area to be cleaned. Squeeze trigger to release solution as needed.

Overlap strokes by 2.5 cm to help prevent streaking.

The cleaner's suction will pick up the dirty solution throughout cleaning.

8. **To greatly enhance drying of the floor surface,** release trigger and move wet control switch up to the "WET/DRY PICKUP" setting. Continue to move cleaner over the area to pick up the dirty solution.

9. To continue cleaning another area, move wet control switch down to "WET Scrub". Repeat with steps 7-9.

NOTE: When switching between wet cleaning and wet pickup, it is not necessary to turn the cleaner off. Simply move the control switch back and forth between the two settings.

10. Empty recovery tank or clean the filter when the motor sound becomes higher in pitch and there is a loss of suction (see "Automatic Shut-Off", page 7).

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Picking Up Spills

Your cleaner may also be used to pick up **small liquid spills (1 litre or less, never to exceed 6 mm in depth)** on non-carpeted floors.

Set Wet/Dry pedal in the WET Pick-up/Scrub position.

Set Wet Control switch to the "WET/DRY Pickup" position.

Do not use the cleaner to pick up flammable or combustible liquids or chemicals. Do not use the cleaner to pick up detergents that contain pine or solvent based ingredients.

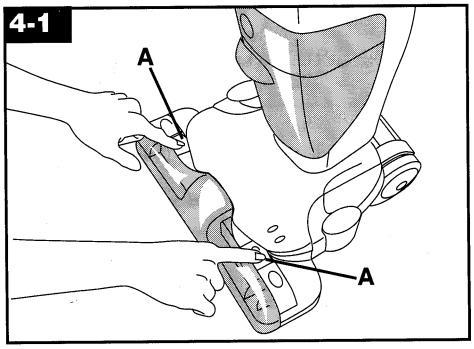
4. Maintenance

Cleaning the brushes

Turn cleaner OFF and disconnect from power socket.

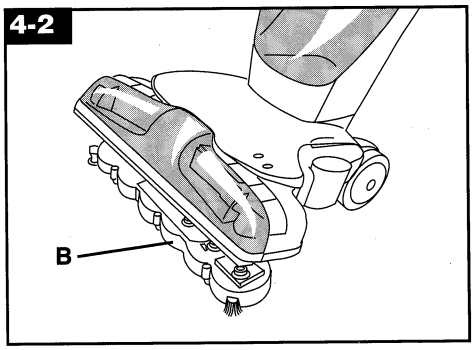
The brush assembly can be removed for easy cleaning.

4-1



Push the two brush release buttons (A) at the same time.

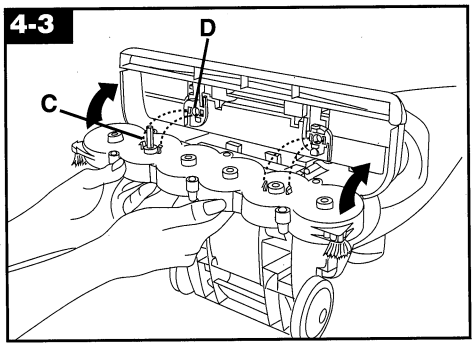
4-2



Tilt cleaner back slightly and remove brush assembly (B).

The brushes can be washed with a mild detergent and rinsed. Do not use pine or solvent-based detergents.

4-3

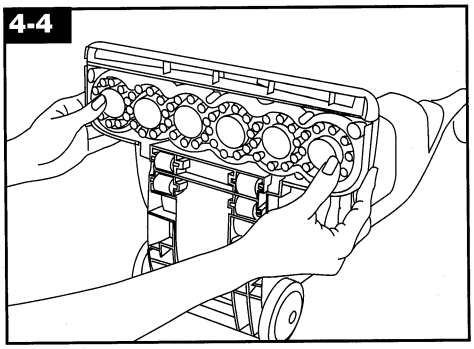


To replace brushes, first remove solution tank (Fig. 2-8) and recovery tank (Fig. 2-16). Set tanks aside. This will prevent possible leaking.

With handle in upright position, tilt cleaner back so that it rests on the floor.

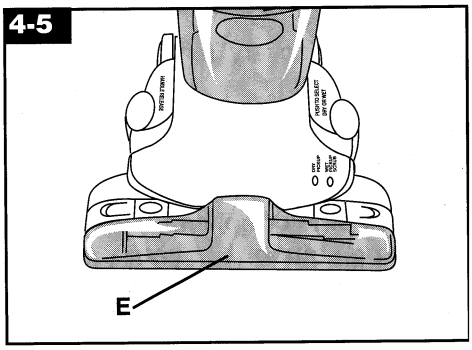
Align post (C) on brush block with hole (D) on bottom of cleaner. Turn brushes slightly until post fits easily into hole.

4-4



Press brush assembly firmly to snap into place.

4-5

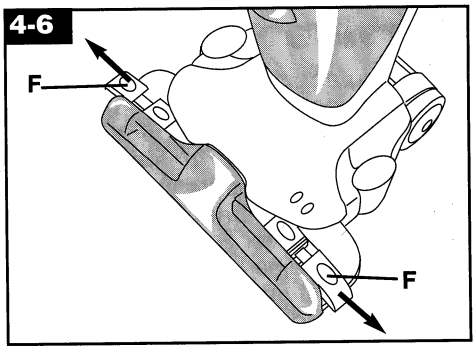


Cleaning the Nozzle

Turn cleaner OFF and disconnect from power socket.

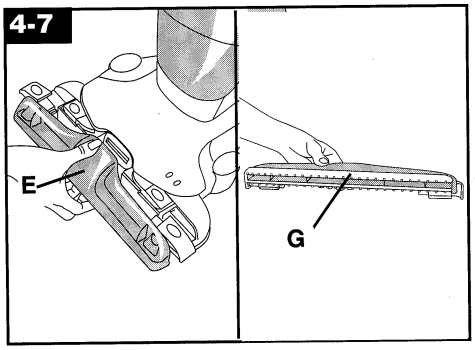
The cleaner's nozzle (E) can be removed for easy cleaning.

4-6



Slide the two nozzle release latches (F) outward.

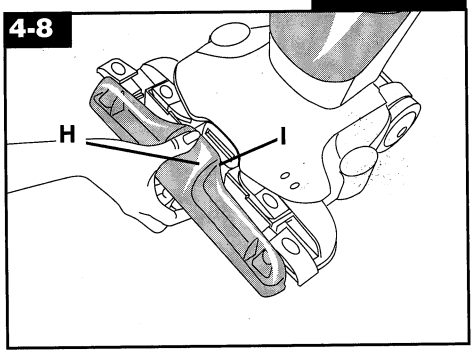
4-7



Remove nozzle (E) by pulling straight out.

Rinse nozzle under running water. Remove debris from squeegee (G) and wipe with a damp cloth.

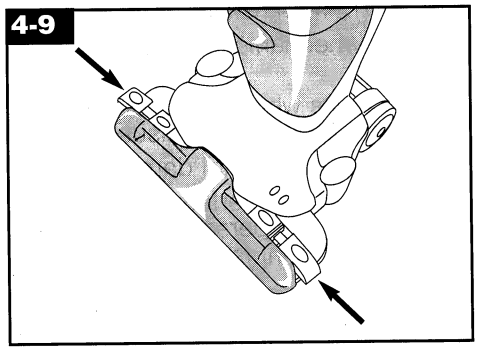
4-8



To replace nozzle, make sure latches are out.

Align middle section (H) of nozzle with opening (I) on cleaner.

4-9



While holding nozzle in place, slide latches inward to lock in place.

Storage

Before storing cleaner:

Turn cleaner OFF and disconnect from power socket.

- Empty and rinse solution and recovery tanks. Allow to air dry.
- Allow filter in recovery tank lid to dry.
- Set the cleaner for "Dry Vacuuming" (pedal to "DRY" and Wet Control switch up).
- Make sure that nothing is pressing on the nozzle squeegee.
- Do not store cleaner on a wood surface unless cleaner is **completely** dry.

Continued →

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5. If you have a problem

If a minor problem occurs, it usually can be solved quite easily when the cause is found by using the check list below.

Problem: Machine won't run

Possible cause
Possible solution
- **Not firmly plugged in**
- *Plug unit in firmly.*
- **No voltage in wall plug**
- *Check fuse or breaker.*

Problem: Low or no suction

Possible cause
Possible solution
- **Automatic shut-off activated**
- *Turn cleaner OFF and then ON again or*
- *Empty recovery tank (see "Automatic shut-off" section)*
- **Filter or filter lid missing or not positioned correctly**
- *Ensure that filter and filter lid are properly positioned in the recovery tank lid (Fig. 2-22)*
- **Recovery tank and/or solution tank not positioned properly**
- *Ensure that both tanks are locked in place.*
- **Filter is dirty**
- *Clean filter*
- **Nozzle not properly positioned**
- *Ensure nozzle is replaced properly and locked (Figs. 4-8 & 4-9).*

Problem: Water puddling behind cleaner

Possible cause
Possible solution
- **Solution tank not properly installed**
- *Ensure that tank is installed properly (Fig. 2-15).*
- **Recovery tank is full**
- *Empty tank*
- **Excess cleaning solution foaming in tanks**
- *Use **DETTOL DIRECT FLOOR CLEANER** in a concentration of 60 ml to one tank of cleaning solution. If using solution other than this recommended one, reduce the cleaning solution concentration.*

Problem: Cleaner does not pick up dirty solution

Possible cause
Possible solution
- **Cleaner not set for wet operation**
- *Press wet/dry pedal to "WET" position.*
- **Recovery tank not properly installed**
- *Ensure that recovery tank is installed properly (Fig. 2-20).*
- **Recovery tank full/automatic shut-off engaged.**
- *Remove and empty recovery tank.*
- **Filter or filter lid missing or not properly positioned.**
- *Ensure recovery tank filter and filter lid are properly installed (Fig. 2-22).*

Problem: Cleaner pushes a line of dry debris in front of it

Possible cause
Possible solution
- **Cleaner not set for dry operation**
- *Press wet/dry pedal to "DRY PICK-UP" position.*
- **Debris is too large to clear squeegee**
- *Tip nozzle off floor by pushing down on handle.*

Problem: Clean solution won't dispense

Possible cause
Possible solution
- **Solution tank not firmly in place**
- *Make sure tank is securely locked in position.*
- **Solution tank empty**
- *Refill solution tank.*

Problem: Brushes won't rotate

Possible cause
Possible solution
- **Cleaner set for "WET/DRY PICK-UP"**
- *Move wet control switch down to "WET SCRUB" position (Fig. 2-7).*
- **Circuit breaker inside cleaner is tripped**
- *To reset the breaker:*
*(1) Push the ON/OFF switch **completely** down. You will feel some resistance when the switch moves downward. The switch will also move slightly upward on its own.*
(2) Wait one minute.
(3) Repeat step 1.
(4) Turn the cleaner ON and continue cleaning.
If the brushes continue to stall and the breaker trips again, clean the brushes to remove debris. (Figs. 4-1 through 4-4)

Service

To obtain approved HOOVER service and genuine HOOVER parts, please call: **Gias Customer Service 08705400600** or your nearest Hoover Service Centre. Ensure that all service and repairs are carried out by an authorised Hoover Service Engineer. Use only genuine Hoover spare parts. Always identify your cleaner by the complete model number when requesting information or ordering parts. (The model number appears on the back of the cleaner body.)

Guarantee Statement

Your new appliance is fully guaranteed for 12 months against electrical/mechanical breakdown excluding:

a) Any faults which occur due to incorrect installation or misuse of the machine or accidental damage.

b) Repair of, or interference with the machine by any person not authorised by the manufacturer to carry out service.

c) Any parts which are fitted to the machine which are not original manufacturers parts.

d) Non-domestic use of the machine.

e) Operation at incorrect voltage.

The guarantee applies to Great Britain and Northern Ireland only. The aforegoing does not affect your statutory rights

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Hoover spares 01204 556111